

Healthcare Claims Scenarios



Healthcare companies have been responsible for only 15% of all data breaches, but rank 2nd in the number of records lost.

Healthcare companies not only have a large number of records lost, but the number of records per incident is among the highest of all industries recorded. One of the most significant statistics is that 45% of reported breaches involve lost and stolen hardware. Although indications are that regulations such as HIPAA have had a positive impact on the handling of information as shown in the relatively low rate of processing errors, the healthcare industry has the highest proportion of improperly disposed documentation.

VIRGINIA DEPARTMENT OF HEALTH

Hackers have demanded that the state pay them a \$10 million ransom for the return of millions of personal pharmaceutical records they say they stole from the state's prescription drug database. The database that was hacked contained records of more than 35 million prescriptions dispensed since 2006 for certain federally controlled drugs with a high potential for abuse. Individual notifications have been sent to 530,000 people whose prescription records may have contained social security numbers plus an additional 1,400 registered users of the database, mostly doctors and pharmacists, who may have provided social security numbers when they registered for the program.

JOHNS HOPKINS

An investigation suggests a former employee who worked in patient registration may have been linked to a scheme to create fake drivers' licenses in Virginia. The employee had access to over 10,000 records with information such as name, address, telephone number, mother's and father's names, dates of birth and social security numbers.

AETNA INC.

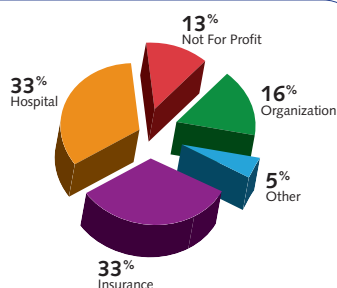
Aetna has contacted 65,000 current and former employees whose social security numbers may have been compromised in a Web site data breach. The breach was a spam campaign showing that the intruders successfully harvested e-mail addresses from the website. The spam purported to be a response to a job inquiry and requested more personal information.

Aetna is now being sued. The class-action suit was filed in a Pennsylvania District Court and demands credit monitoring, punitive damages, costs and other relief for current, former and potential employees.

Data Breaches Account For Highest Number of Compromised Records

Approximately 40% of the publicly known security incidents at healthcare organizations are classified as data breaches, primarily due to thefts of computer systems, devices or storage media. These account for nearly 57% of all records compromised. The average cost of a breach for healthcare organizations is triple the average cost in the retail industry.

**Records
Compromised
by Healthcare
Business Type**



Without proper insurance coverage, healthcare institutions risk their reputations and being pushed to a financial breaking point. Find out how we can help. Contact any of our offices for more information.



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